



प्रधान महालेखाकार के कार्यालय (लेखापरीक्ष)
OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (AUDIT)
तेलंगाना, हैदराबाद
TELANGANA, HYDERABAD

No. PAG (Audit)/OE/Furniture/2017-18/

Date: 10-08-2017.

Limited Tender Notice for Comprehensive Maintenance of Tadiran EPABX System and Cables in AG office complex for the year 2017-18.

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Sealed tenders are invited from registered and authorised service providing firms to carry out Comprehensive Maintenance of Tadiran EPABX system and existing cabling in Accountant General office complex, Saifabad, Hyderabad 500 004, for the one year and may be extended on mutual consent The details of the system as follows:

<i>Description of the maintenance contract service</i>					
Sl.No.	Description of Equipment	Unit	Amount	Tax	Total
1	<i>Maintenance of EPABX System of Tadiran make along with voice announcement system and operator console Date of purchase 01.02.2017. Tadiran telecom IPX 500 basic cabinet AMC will commence from 01.02.2018</i>	01			
2	<i>Tadiran Telecom IPX 500 Expansion Cabinet with 10 Universal Slots</i>	02			
3	<i>19" installation kit for IPX 500 cabinets</i>	03			
4	<i>PS 500 AC card for IPX 500 cabinets</i>	03			
5	<i>8 SA IPX cards for analogue extension lines</i>	20 lines			
6	<i>16 SAX IPX cards for analogue extensions</i>	20 nos			
7	<i>16 SFT card for digital extensions</i>	01			
8	<i>08 SFT card for digital extensions</i>	01			
9	<i>8 TC-IPX card – Analogue trunk card</i>	01			
10	<i>CID – 8 card</i>	01			
11	<i>PRI – 2 DT IPX card</i>	01			
12	<i>2nd trunk activation for 2DT on coral IPX 500</i>	01			
13	<i>4 CID transmitters</i>	01			
14	<i>Software package upto 600 ports</i>	01			

15	<i>MAP card</i>	01			
16	<i>Tadiran flexset 281S Operator Console</i>	01			
17	<i>Tadiran flexset 121S Digital phones</i>	24			
18	<i>25 pair IO cables (10 mtrs)</i>	23			
19	<i>Float cum boost charges 48 V/50 amps (12.5 amps x 4 Nos.</i>	04			
20	<i>48 V/120 AH Exide make SMF VRLA Batteries – EP120 -12 (12 V X 4 Nos.)</i>	04			
21	<i>Call Billing Software (cube)</i>	01			
22	<i>Telephone instruments (push button instruments) Beetel C-51</i>	500			
		Total			

The following are the Terms and Conditions for furnishing quotations:

- 1) The maintenance contract of the EPABX system and existing Cable work is for a period of 12 months from the date of issue of Work Order.
- 2) As per the pre-qualification criteria fixed, Vendor shall have turnover of Rs.10,00,000/- during the previous two financial years. In addition, the vendor shall have executed (i) three similar works valued at Rs.1,00,000/- and more or (ii) two similar works valued at Rs.1,25,000/- and more or (iii) one similar work valued at Rs.2,00,000/- during the last 3 years ending 31-03-2017.
- 3) Bidders shall furnish copies of their annual financial statements/Income Tax returns for the last three years, copies of trade licenses and GST registration.
- 4) This office reserves the right to verify the particulars furnished by the firm independently, reject any quotation on scrutiny, restrict the list to any number as deemed fit, if many quotations are received. Further, this tender notice is also liable to be cancelled without assigning any reasons at a later date.
- 5) EMD of Rs.10,000/- (Rupees ten thousand only) in form of DD in favour of Senior Audit Officer, O/o. PAG(Audit), Telangana, Hyderabad to be submitted along with the tender.

(Contd...3)

- 6) Successful bidder is required to enter into the necessary contract agreement for due completion of the contractual obligations. Price validity will exist for three months from date of opening of tender.
- 7) Contract amount will be paid on a quarterly basis, after due processing of the bills within a reasonable period. All payments are subject to deduction of taxes at source wherever applicable.
- 8) Performance security guarantee @ 5% of the bid amount shall have to be furnished by the successful bidder in favour of 'Senior Audit Officer/Bills, O/o. the Principal Accountant General (Audit), Telangana, Hyderabad' in the form of **Fixed Deposit Receipt/Bank Guarantee** from any commercial bank. This Performance Security shall be valid up to 90 days beyond the completion date of the maintenance contract and it will be released after due fulfilment of the contractual obligations.
- 9) Interested firms may inspect the premises between 4.00 pm to 5.00 pm on any working day before 21.08.2017 for assessment of the EPABX system and cable work.
- 10) The vendor shall have to depute technical persons on all working days and arrange for periodical servicing, software updation as and when available. The deputed person should not litter in the telephone exchange room, should not smoke/consume alcohol in the office premises. The service engineer/s must take up cleaning of EPABX system twice a week and responsibility of keeping Telephone/EPABX Exchange room clean lies on him/her. The person should be available in office from 9:15 A.M to 6:00 P.M. on all working days.
 - a. Technical person should be a qualified person.
 - b. Prior intimation of leave and replacement should be arranged.
 - c. Unauthorised absence would invite a fine of Rs.500/- per day.
 - d. Technical Person shall have Mobile with working number.
- 11) The vendor has to arrange for immediate repair of the defunct equipment and **the cost of repair including spares shall be inclusive in the maintenance contract.** The vendor shall arrange for replacement of any of the equipment if found irreparable during the period of contract to provide uninterrupted service and the **cost/hire charges of the replaced equipment is inclusive of this contract amount.**

- 12) The replaced item shall be of the same make and model of the item being replaced.
If the same make/model is unavailable for any reason, prior written permission shall be taken by the vendor from the competent authority in the office.
- 13) The vendor shall have possession of all the equipment compatible to the existing system for immediate replacement. In this context, all the interested vendors are advised to inspect and verify the status of the existing equipment of the EPABX for assessment before furnishing their quotation as said in Sl. No.8.
- 14) The vendor shall have to set right the defects/carry out repairs to reinstate functioning of the EPABX system including every line within 24 hours. Failure to do so will attract levy of liquidated damage of **Rs.100/- per hour beyond 24 hours.**
- 15) The office reserves the right to discontinue the service by giving advance notice of one month. In case, the vendor is desirous to discontinue the services, he/she has to give 2 months' notice of advance intimation failing which security deposit will be forfeited.
- 16) The vendor shall have to arrange for replacement of miscellaneous spare parts/consumables required during the general servicing and repairs.
- 17) Rates quoted should be **inclusive of all duties, taxes** and period of service including deputing a full time technician during the period of maintenance contract.
- 18) Price Schedule of the EPABX maintenance contract is enclosed herewith for **furnishing the quotation.**
- 19) The undersigned reserves the right to accept or reject any tender for the reasons as it may deem fit.
- 20) The undersigned reserves the right to cancel the tender notice at any subsequent date without assigning the reasons therefore.
- 21) This maintenance contract is subject to Laws of land in India, and disputes arising if any are settled within the jurisdiction of Hyderabad.

22) Quotation furnished in sealed covers should be addressed to the Deputy Accountant General (Audit), O/o. the Principal Accountant General (Audit), Telangana, Saifabad, Hyderabad 500 004 and should be dropped in the Tender Box placed in DAG(Admn.) Peshi located in First Floor of D block of O/o. the Principal Accountant General (Audit), Telangana, Saifabad, Hyderabad - 500 004 on or before 24.08.2017 by 1:00 P.M. and quotations will be opened on the same day at 3:00 PM. Vendors may present themselves or authorize a representative to be present at the time of opening the sealed quotations.

Encl: Annexure.


Deputy Accountant General (Admn.)

To

M/s.....

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Annexure

The following are the documents to be furnished while submitting the tender:

- 1. Firm Registration.**
- 2. VAT/State and Central GST Registration.**
- 3. PAN details of the owner/Firm.**
- 4. Annual financial statements/Income Tax returns for Last three years.**
- 5. Turnover details of the firm for the last three years.**
- 6. Earnest Money Deposit for an amount of Rs.10,000/-.**

APPLICAION FORMAT

Sl. No	Particulars	
01	Name and address of the firm/agency	
02.	Name of the proprietor/Authorized with address and contact Ph./Mobile No./Email id.	
03.	Whether the firm/agency is authorized service provider of Tadiran make EPABX system (if yes, the authorization certificate to be enclosed)	
04	Firm/Agency Registration details (Copy to be enclosed)	
05	GST/VAT/Service Tax Registration details (copy to be enclosed)	
06	PAN card details (copy to be enclosed)	
07.	EMD details	
08	Details of Experience (minimum 3 years)	(as per below format)

Sl. No.	Name of the organization	Experience		Nature of contract
		From	To	

Signature of the tenderer
With seal

Price schedule for Tadiran make EPABX system, AMC starts from 01.02.2018

The system was purchased on 01.02.2017.

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		Total			

Signature of the tenderer
With seal

Price schedule for 500 lines cable work.

Sl.No.	Description of the Equipment	Rate per unit
1	Finolex PVC Copper Cables	
a	Two-pair cable (0.5 mm)	
b	Fifty-pair cable (0.5 mm)	
2	Finolex Jelly-filled armored copper Cables	
a	Fifty-pair cable (0.5 mm)	
b	Twenty-pair cable(0.5 mm)	
3	MDFs with termination boxes	
a	Fifty-pair cable	
b	Two Hundred-pair cable	
c	600+600-pair cable	
4	Krone Original Tags	
a	Fifty-pair cable	
b	Two Hundred-pair cable	
c	600+600-pair cable	
5	Shifting charges for Telephone instruments	

Signature of the tenderer
With seal